

Dream Maker Spas

Limited Warranty-Non-transferable-Original

Purchaser Only

1. Dream Maker Spa Lifetime Shell –

- a) Loss of water due to a crack in the Shell, Dream Maker LLC, will, at its option, repair or replace the damaged shell portion of the spa
- b) However, the cost of Freight shall be borne by consumer; Dream Maker will be liable for freight costs only to the extent of shipping shell to Dream Maker facilities, customer will incur the cost of freight to ship new shell back to consumer

2. Plumbing –

- a) Dream Maker warranty includes plumbing harness and related parts (jets, unions), against leaking, to the extent of One (1) year from the date of purchase

3. Equipment –

- a) All electronic parts utilized in the production of the Dream Maker spa, are warranted to be free from blemish in material or workmanship, subject to the constraints and exclusions listed herein, for a period of One (1) year from the date of Purchase. Filters and light bulbs are not included in the warranty
- b) Consumers may be required to provide credit card information if electrical parts need to be shipped for replacement. Dream Maker cannot accept parts shipped back COD.

4. Labor –

- a) Cost of labor will be included for a period of ninety days (90 days) from the date of purchase through TAW (Television Appliance Warranty), to the extent of \$200.00 only. However, this does not include cost incurred on routine maintenance such as tightening jets, changing/cleaning filters, chemical checks and adjustments, or anything considered to be routine maintenance
- b) Trip charges, if applicable, are not included under the labor warranty and are to borne by the purchaser

5. Warranty Upgrades –

- a) An extended three (3) year warranty is available for our valued customers. However, this warranty is optional and has an additional cost of \$195.00 borne by the customer.
- b) Warranty service is provided by Cornerstone, one of the nation's leading providers, through a network of thousands of qualified service technicians from coast to coast. This warranty covers both parts and labor
- c) The Warranty includes both parts and labor. Some restrictions and reasonable trip charges may apply.

Limitations and Exclusions

- 1. This is a limited warranty. It includes only the spa unit and equipment or parts used in its production, for the periods mentioned in the warranty.
- 2. This warranty contradicts or limits all other warranties, indirect, implied or expressed, except those limited by the laws of the state in which the spa unit and equipment or parts are used
- 3. Dream Maker LLC does not approve any party, including its agents, distributors, or dealers to presume for it any other obligations or liability

4. Under any circumstances, will Dream Maker LLC be liable for any particular or consequential damages arising from the use of the spa, nor for injury to any individual, or any claim for damages arising from the usage, installation, or repair of the spa unit and equipment or parts, including but not limited to, water or sewage cost, water damage to adjacent areas, rooms, furnishing, or landscaping
5. The buyer is responsible for providing safe and sufficient access for the spa to be properly serviced
6. This warranty does not include wearable items such as filter elements, fuses, pump seals, spa cover, and rotating jet internals
7. Dream Maker LLC holds the right to scrutinize photographs of damages part(s) or unit(s) prior to repair or replacement
8. This warranty shall be rendered void if the owner does not install the spa unit and equipment or parts according to the instructions in the product instruction document or manual provided, including being attached to an extension cord, at the time and date of purchase
9. This warranty stands void at the event of damage caused by accident, abuse, misuse, improper installation, exposure to fire or excessive heat, acts of god, or any damage due to improperly maintained water chemistry
10. Repairs not executed by Dream Maker LLC, or its agent, without approval, may void warranty

Warranty Performance

1. The purchaser must provide by dated sales slip or invoice, the date of original purchase
2. Dream Maker LLC shall not be liable for cartage, removal and/or re-installation labor or any other associated cost incurred in getting warranty service
3. All costs for removal or reinstallation of the spa unit and equipment or parts, should be borne by the purchaser

With respect to any defects covered by this warranty, owner must notify:

Dream Maker LLC
2452 Lake Emma Rd.
Lake Mary, FL 32746