

## **PERSONAL HYDROTHERAPY SPA WARRANTY**

Provided to the original purchaser of the spa.

## **PERSONAL HYDROTHERAPY SPA WARRANTY**

Provided to the original purchaser of the spa.

## **LIFETIME STRUCTURAL WARRANTY**

Your shell is warranted against water loss due defects in workmanship and materials for the life of the spa.

## **7 YEAR STRUCTURE & SURFACE WARRANTY**

The spa's acrylic surface is warranted not to blister, peel or delaminate for 7 years from the date of purchase. The galvanized and powder coated frame and base are warranted to be free from defects in workmanship and materials against structural failure for 7 years from the date of purchase.

## **5 YEAR EQUIPMENT & PLUMBING WARRANTY**

The electronic controls (spa pack and topside panel), heater assembly, jet pumps, circulation pump, air blower, hydrotherapy jets, air injectors, thru-wall fittings and glue/silicone joints are warranted for 5 years from the date of purchase.

## **2 YEAR CABINET WARRANTY**

The Tri Lam Eternalwood Cabinet is warranted to be free from defects in workmanship and materials for 2 years from the date of purchase.

## **1 YEAR COMPONENT WARRANTY**

The ozonator, pressure switch, pump seals, LED light system components, and audio system components are warranted to be free of defects in materials and workmanship for 1 year from the date of purchase.

Spa Thermal Covers, cover lifters and other dealer supplied products are not covered under this warranty but covered by their respective manufacturer's warranty, included with the product.

Filter cartridges, spa light bulbs/lenses, fuses, filter lids and headrests are warranted to be in good condition at time of purchase.

## **EXTENT OF WARRANTY**

This warranty applies to spas made after July 1, 2006, sold for residential use only by an authorized Sunrise Spas dealer. Spas used in any commercial, rental or club setting voids warranty.

Date of purchase is defined as the earlier of:

- the actual date of purchase or
- six months after the date of manufacture, which is determined by the serial number or the date shown on the certification plate.

## **CONDITIONS AND LIMITATIONS OF WARRANTY**

This warranty is void if:

1. The spa has been subjected to misuse, abuse, alteration, improper installation, improper chemicalization, improper maintenance, punctures, acts of God, or if any repairs have been attempted by anyone other than authorized by Sunrise Spas.

Abuse and misuse will include( but is not limited to) damage caused by:

- Leaving the spa uncovered while the spa is empty of water.
- Improper handling of the spa during transporting and set up/installation.
- Operation of the spa at a water temperature outside of the range of 35F to 104F( 2C to 40C)
- Improper use of chemicals or unbalanced water, such as pH, calcium hardness, total alkalinity or sanitizer.
- Operation of the spa outside of the specified voltage requirements. (230Volts +/- 10%)
- Voltage spikes or "brown out" conditions.
- Rodents or other animals.
- Unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite, "tri-chlor" type chlorines or any sanitizing chemical that may remain undissolved on the spa surface.

2.The purchase invoice has not been paid in full to the dealer or Sunrise Spas.

3. This limited warranty takes the place of all other warranties, express or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose.

## **WARRANTY LABOUR COVERAGE**

Labour is covered for a period of 5 years from the date of purchase, with the following exceptions:

- Part only - Ozonators, Pump seals, Pressure switch, Jet internals, LED system components, Audio system components and cabinet components.
- Part only - Components which have an "at the time of purchase" warranty
- 90 days-Heater assemblies
- Surface Repair- 2 years
- There is no labour coverage for time required to gain access to the spa.

Warranty service includes a service call reimbursement to the dealer.

Additional travel charges may apply if you live beyond the normal servicing area of the authorized dealer. Check with your dealer.

## **WARRANTY PERFORMANCE**

Contact your dealer, either in writing or in person, within 10 days of the problem arising. Use all reasonable means to protect the spa from further damage.

Your notice must include:

- The spa serial number( located on the spa's metal ratings plate mounted on the cabinet.
- A thorough description of the problem.
- Photographs of the problem(if applicable)

Sunrise Spas may also ask for a copy of the original purchase invoice showing purchase date or delivery date, where it deems necessary.

Sunrise Spas reserves the right to inspect any warranty claim on location or at its' manufacturing facility as deemed necessary.

Warranty parts carry the balance of the unexpired warranty only.

Replacement spa warranty will be equal to the balance, if any, remaining on the original spa.